

CHAPTER 15
**PARTICULARS OF FACILITIES AVAILABLE TO CITIZENS FOR OBTAINING
INFORMATION**

[Section 4(1) b (i)]

PERSONAL DEPARTMENT

Electronic	Description (Location of facility/Name ect)	Details of information made available
Website.	www.mybmtc.com www.bmtccareers.com	
Control Room.	<p><u>Telephone Numbers</u> 080-22952422. 080-22952522. 080-22537422. 080-22537522.</p> <p><u>Mobile Numbers</u> 7760991399. 7760991499.</p> <p><u>Toll Free No</u> 1800 425 1663. 155220.</p>	Establishment of the Corporation, its objectives, commercial, staff information, tender, job opportunities, ongoing projects, achievements, information on the departments, rules & regulations adopted, RTI – 2005, information on medical, bus services, bus fare, pass, phone numbers of the organization's as well as control room and other related information of the Corporation.

CHIEF TRAFFIC MANAGER (OPERATION)

Facility	Description (Location of Facility / Name etc	Details of Information made available
Airport Dedicated Services	To & fro Bangalore International Airport	<ul style="list-style-type: none"> ❖ Time Table display at Bus stations ❖ call centre ❖ BMTC website.

Ordinary services	To and fro all Bangalore city within BMTC operational jurisdiction	<ul style="list-style-type: none"> ❖ Time Table display at Bus stations ❖ call centre ❖ BMTC website.
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SECURITY AND VIGILANCE DEPARTMENT

Electronic	Description (Location of facility/Name etc)	Details of information made available
e-mail facilities is available with address as;- “csvo@mybmtc.com”	Chief Security & Vigilance Officer, Bangalore Metropolitan Transport Corporation. Central offices, Annex Building 3 rd floor Shantinagar Bangalore-5600027	Information relating to Complaints on employees.